

Panama, 18 February 2009

To whom it may concern,

PriceSmart owns and operates 25 Membership Warehouses in 11 countries and 1 U.S. territory, throughout the Caribbean Region. Our Clubs require heavy refrigeration and freezer compressors together with sensitive solid-state electronic systems for business computations and communication, similar to any large U.S. Supermarket. Since 2006 we have maintained the power quality of our Clubs and controlled the maintenance and power costs by installing the USES Phase Balance System which is manufactured in Quaker Hill, Connecticut.

As Regional Energy Manager responsible for operating trouble-free electrical systems in our Clubs, I have found USES to be simple to install and maintain. The USES Units are installed in parallel on motor control centers to raise the power factor and to reduce spikes, surges and harmonics that often degrade electrical systems. These distribution systems are difficult to monitor closely, however, we have found that with USES installed in many of our Clubs that there have been far fewer power quality and maintenance problems like burned out motors and interference between power and office circuits. Especially at our club in St. Thomas, USVI.

I would recommend the USES Phase-Balance System to be installed in any industrial electrical distribution system, where trouble-free operation of electrical loads is desired. Also, in the supporting technical literature, there are several tests which describe up to 10% reduction in kW demand. We have not duplicated those tests but are very pleased to have reduced downtime and maintenance in our facilities.

Yours truly,

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